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HEALTH AND SAFETY POLICY

The health and safety of our guests and staff is vitally important to Roots Revealed and we have introduced a number of steps to ensure the health, safety and comfort of all concerned.

- Roots Revealed has been awarded the 'We're Good to Go' industry standard that demonstrates we have followed government and industry COVID-19 guidelines, have a Risk Assessment in place and a process to maintain cleanliness and aid social distancing.
- Guides keep up to date with the latest guidelines from government and tourism organisations and update Risk Assessments and practice accordingly.
- When a tour is booked, Roots Revealed will ask for the contact details of each person on the tour to assist with Contact Tracing if required.
- Currently, walking tours are being provided only as pre-booked private tours and it is anticipated that guests on these tours will be close family or friends. Guests are asked to keep a social distance of at least one meter from their guide and from other guests who are not part of their household or bubble.
- Vehicle based tours are only available as pre-booked private tours and the same measures will apply to them. The vehicle will be large enough to enable social distancing between guests, the guide and the driver.
- Guides will not shake hands with guests so that unnecessary contact may be avoided.
- When guiding outdoors, the guide will use a voice amplifier, so that the guide does not need to raise their voice and so that the guests can hear the commentary while maintaining a social distance.
- On walking tours, guides will carry sanitiser and will make it freely available to guests. Guests are welcome to bring and wear their own masks.
- On vehicle tours, masks will be provided for use in the vehicle and guests are encouraged to wear them; sanitiser will also be provided. Vehicles will be thoroughly cleaned and sanitised between journeys.
- Guests should not come on the tour if they feel unwell.
- If guests start to feel unwell while on the tour, they should tell the tour guide immediately.

- If guests feel unwell with symptoms of COVID-19 following the tour, they are asked to:
 - Self-isolate
 - See <https://www.nidirect.gov.uk/articles/coronavirus-covid-19-testing-and-contact-tracing> for further information about testing and contact tracing or
 - Phone freephone number 119
- Guests are encouraged to download the COVID-19 NI app which is available for both Apple and Android devices on the Apple app store or on Google Play.
- For those unable to access the smartphone app, an online version of the app is available at the COVID-19 NI website <https://covid-19.hscni.net/>
- Please ensure that you wear suitable footwear for walking on uneven ground and bring layers of clothes suitable for changeable weather conditions.
- Smoking is not permitted on vehicles and guests are asked not to smoke within proximity of other guests while on outdoor elements of a tour.
- Your guide will give a Health and Safety Briefing before the tour departs and your observance of guidelines will be greatly appreciated and will help to ensure the health, safety and comfort of all concerned.